

My CareAssist™

Family Care When and Where You Need It Most



BACK-UP CARE ADVANTAGE PROGRAM®

The *Back-Up Care Advantage Program*® network is growing every day so that Mines families have access to convenient high quality back-up care options for children and adult relatives when regular care arrangements break down – up to 10 days per year.

If Bright Horizons is unable to secure care through a current network provider, you have the option of finding your own back-up provider and being reimbursed for related care.

- Up to \$100/day reimbursement for center-based care for children
- Up to \$100/day reimbursement for in-home care for children or adults
- Call 877-BH-CARES (877-242-2737) and a care consultant will research care options. If no providers are available, the care consultant will offer information on *My CareAssist*™ and send you all applicable forms for reimbursement
- If you have a provider who is not currently participating in the *Back-Up Care Advantage Program*, you can nominate them for participation! Log-in to your personal account or per below and click on the “[Providers](#)” tab then click on “[Nominate a Care Provider](#)”. Please note: The provider recruitment process is lengthy and can take up to six months to complete.



ADDITIONAL FAMILY SUPPORT

As a reminder, you also have additional options for babysitters and care companions – as well as care for evenings, weekends, and even pets. Enjoy free, unlimited access to a database of resources – you are responsible for the full cost of all care services chosen and no reimbursement applies.



Online: www.careadvantage.com/Mines

Back-Up Care Advantage – click on “Register & Reserve” button

Username = **Mines**

Password = **care4you**

Additional Family Support – simply click on the placards

Call: **877-242-2737** (877-BH-CARES) for assistance 24/7

Bright Horizons
Care Advantage™

A Bright Horizons Solution at Work